

lebretontraditional.co.uk

Terms and conditions

Please note that all estimates are given on the basis of initial assessment. If the process of the repair/renovation reveals necessary further work not specified in the quote the customer will be consulted and any changes to cost agreed before continuing. This will be confirmed in written or signed form. This will prevent any confusion or failure of communication resulting in poor relations over amendments. If work is quicker than anticipated the final cost will be reduced accordingly.

For small maintenance works the pricing is as follows;-

First hour £35 (travel included within reasonable distance)

Second hour £25

Subsequent hours £20

For periods longer than one day standard pricing is applied at £17 ph for general work and £22 ph for bespoke (or day rates as arranged directly with the customer).

Payment in Cash or Cheque. Electronic transfer is not accepted unless by specific prior agreement. Cheques to be made out to

“M. Le Breton”

Payment on the outstanding amount would be appreciated ASAP, but at most within 7 working days unless specifically agreed in writing beforehand. This is shorter than average but ensures costs are kept low. After 7 working days a one off charge of £10 will be made on top of the outstanding. After this point additional interest will be charged on the amount owing at a rate of 19% apr.

Unfortunately delivery cannot be made to third parties without full payment received in advance.

All materials, whether installed or provided remain the property of Le Breton Traditional until full payment is received. In any protracted instance of non payment steps may be taken to pursue the matter through the small claims court and to repossess materials for which payment has not been received. These steps will only be taken in extreme circumstances.

There is a five year guarantee on all new materials installed. There is not a specific guarantee Period set for repairs to existing materials/fittings as this is dependant on the soundness or otherwise of existing materials repaired which with the best care cannot always be judged. However the endeavour will always be made to come to a satisfactory resolution and to ensure customer satisfaction.

Liability insurance is carried at £1 million. If this is insufficient for your requirements additional can be arranged.